

KX-TVA50 / KX-TVA200

Voice Processing Systems



The Perfect Voice Processing System for Your Growing Business

- Affordable Voice Messaging
- Automated Attendant Service
- Complete Customization

Panasonic ideas for life



Caller ID Callback³

When a caller leaves you a message, the PBX collects and modifies the caller's Caller ID³ information and stores it in the voice mail system, if provided by the telephone company. When you retrieve the message you have the option of simply pressing one key to call the person back using the modified Caller ID³ information stored in the system, making it very easy to return the call.

Caller ID³ Name Announcement

Now, you don't even have to look at your phone to identify certain callers. With Caller ID³ Name Announcement, you can store up to 200 pre-recorded audio messages that will be played through the telephone's handset, matching a Caller ID³ number that is programmed with a pre-recorded message.

Caller ID³ Personal Greeting

Up to four personal greetings can be recorded and assigned to specific telephone numbers. The recording is then played when that specific number calls.³

Caller ID³ / DID Call Routing

The system Administrator can assign up to 200 Caller ID³ numbers and program them to route the call to the desired extension, mailbox or custom service.

Dial By Name

Allows the caller to reach the intended extension or mailbox simply by dialing the first three or four letters of the extension owner's last name.

Covering Extension

As an alternative to routing calls to the voice mail system, each mailbox user can set a covering extension that can be used when he or she is not available to answer calls.

Holiday Service

The system can accommodate up to 20 custom greetings for holidays and can be programmed to play the special greetings on those days.

Intercom Paging¹

Notifies you of an incoming call even if your extension is unanswered. The system will put the caller on hold, and use an internal or external paging function to announce "I have a call for..." You can answer the call from anywhere in your facility by just dialing a pick-up code from any system phone.

Fax Detection

When a port receives a fax call (and a CNG tone is detected), the system will automatically transfer the call to the designated fax extension. This eliminates the need for a dedicated fax line.

Timed Reminder Setting

Subscribers can set a timed reminder and confirm the timed reminder setting from the subscriber service. Subscribers can do the following:

- Set the time and Mode Hour:1-12, Min:00-59, AM/PM,
- Cancel the timed reminded
- Review Current Setting

Windows-Based Administration

Designed primarily for the installer, the windows based programming tool has several convenient options for the system administrator to program and maintain KX-TVA Voice Processing systems. The system comes with an easy to use Windows®-based programming tool that includes a custom service builder. The PC can be connected using the built in USB port or (Internal Modem). In addition, you can also access the system utilizing your Local or wide area network. The KX-TVA administration can also be done via the web.

Enhanced User Display with KX-NCP and KX-TDE Interactive LCD Voice Mail Menus

What could be more convenient than using the display on Panasonic KX-DT300 series telephone to view, select and access the messages in your voicemail box?

When the KX-TVA Voice Processing System is added to a KX-NCP or KX-TDE System the KX-DT300 telephone displays are interactive with the Voice Mail. As a unified platform these products work together to share information including routing information and telephone key and display operations. The added benefit is clear as day; you no longer need to remember all the key codes to handle voice messages. When a user calls the voice mail to retrieve their messages, the voice mail provides the appropriate screen display for the user to select a function.

In the first voicemail message screen you now have the option to receive and deliver messages, check message distribution (mailbox management), or check the status of the automated attendant.

To check your "Received Messages" simply scroll down to that option and press the key, which brings you to the next screen displaying the "Received Messages". As you can see in the next sequence there is a message from Allen Anderson, along with the Caller ID information. Thanks to this feature you no longer have to wait until the end of someone's message to find out the person's call back information.

You can review each of your messages without listening to them, giving you the power to "Play", "Erase", or "Save" without spending the time listening to each one, you can easily organize and control all of your messages. It even allows you to set a personal greeting by simply pushing a button. Scroll through the "Automated Answer" screen and select the message to callers that best fits your busy schedule. With the LCD integrated voice mail menu, message control is at your fingertips!

```
Main Menu
→ Receive Msg.
  Deliver Msg.
  Mbx. Management
  A.A. Status
  EXIT          ENTER
```



```
3 Messages
→ ANDERSON MAY10 01:14P!
  MAY10 01:59P!
  MAY10 02:00P!
EXIT ALL ENTER
```



```
ANDERSON ALLEN
201-348-7693
MAY09 03:36PM
OLD 00:00:06
-----
SHIFT BOOKM TRSF PLAY
```



```
A.A. Status
→ Call Transfer Status
  Covering Extn.
  Msg. Reception Mode
  Incomplete Handling
  EXIT          ENTER
```



```
Personal Greeting
→ No Answer
  Busy
  After Hours
  Caller ID
  EXIT          ENTER
```

The Message/Ringer Lamp lights to indicate when a call comes in or when a message has been received.



Soft keys are used in conjunction with the display to select a function.

Navigation key allows you to scroll through the messages on the LCD display.

Panasonic Puts You in Command

Offering many unique combinations of features when a Panasonic Voice Processing System is integrated with a Panasonic Telephone System.

KX-TVA50 and KX-TVA200 Features			
System Features		Subscribers Features	
Alternate Extension Group	Interview Service	Auto Receipt Confirmation	Receive Message
Auto Forwarding	List All Names	Automatic Log-In (APT/DPT Integration Only)	Message Recovery
Automated Attendant	Logical Extension (All Calls Transfer to Mailbox)	Autoplay New Message	Remote Call Forwarding Set (DPT Integration Only)
Broadcasting Messages	Message Delivery, Internal	Bookmark	Subscriber Tutorial
Busy Coverage Mode	Message Reception Mode	Call Transfer Status	Temporary Personal Greeting
Call Transfer to Outside Line	Message Waiting Notification—Device	Callback Number Entry	Timed Reminder Setting (DPT Integration Only)
Caller ID ³ Call Routing (APT/DPT Integration Only)	Message Waiting Notification—Lamp	Caller ID ³ Callback (DPT Integration Only)	Toll Saver (APT/DPT Integration Only)
Caller ID ³ Screening (APT/DPT Integration Only)	Multilingual Service	Calling a Beeper (Pager)	Two-way Record (APT/DPT Integration Only)
Caller Name ³ Announcement – Personal (APT/DPT Integration Only)	No Answer Coverage Mode	Delete Message Confirmation	Two-way Transfer (APT/DPT Integration Only)
Caller Name ³ Announcement – System (APT/DPT Integration Only)	On Hold Announcement Menu	External Message Delivery Service	Unlimited Message Length
Class of Service (COS)	Operator Service	Group Distribution List – Personal	Urgent Message
Company Greeting	PIN Call Routing	Group Distribution List – System	VM Menu (DPT Integration Only)
Company Name	Play System Prompt After Personal Greeting	Incomplete Call Handling Service	
Covering Extension	Port Service	Live Call Screening (APT/DPT Integration Only)	System Setting Features
Custom Service	Rotary Telephone Service	Mailbox Capacity Warning	Auto Configuration (APT/DPT Integration Only)
Daylight Saving Time Assignment	Service Access Commands	Message Transfer	Custom Service Builder
Dial by Name	Service Groups	One-touch Two-way Transfer (DPT Integration Only)	Default Mailbox Template
DID Call Routing (DPT Integration Only)	System Clock	Personal Custom Service	Password Administration
E-mail Integration	System Prompts	Personal Greeting for Caller ID (APT/DPT Integration Only)	Recording by System Administrator
Extension Group	Time Service (day, night, lunch, and break)	Personal Greetings	Service Mode
Fax Management	Trunk Service (Universal Port) (APT/DPT Integration Only)	Playback Volume/Speed Control	System Backup/Restore
Hold	Voice Mail Service	Private Message	System Reports
Holiday Service			System Security
Intercom Paging (APT/DPT Integration Only)			Time Synchronization (DPT Integration Only)
Voice KX-TVA50 and KX-TVA200 Maximum Capacities and Specifications			
		KX-TVA50	KX-TVA200
KX-TVA502	2-Port Hybrid Expansion Card	2	
KX-TVA524	Memory Expansion Card	1	
KX-TVA594	LAN Interface Card	1	
KX-TVA296	Modem Card	1	1
KX-TVA204	4-Port Digital Expansion Card		6
Initial Configuration and Expansion Capabilities			
No. of Ports	Initial Configuration	2	4
	Maximum	6	24
Recording Time	Initial Configuration	4 hours	1000 hours
	Maximum	8 hours	
Specifications			
Custom Services		Up to 100	
Number of Messages		Limited by Storage Time	
Length of Personal Greeting Message		Up to 360s (programmable)	
Message Retention Time		1 to 30 days (programmable)	
Maximum Message Length		1 to 60 minutes (programmable)	
Maximum Combined Length of Message per Mailbox		1 to 600 minutes (programmable)	
Number of Mailboxes		62 Subscriber + 2 Manager	1022 Subscriber + 2 Manager
Power Source		100 V AC to 240 V AC, 0.25 A, 50 Hz/60 Hz	100 V AC to 240 V AC, 1.5A, 50 Hz/60 Hz
DC Input		9 V, 0.75 A (6.75 W)	40 V, 1.38 A (55.2 W)
Dimensions (W x H x D)		9 7/8" (W) x 12 3/8" (H) x 2 7/8" (D)	10 7/8" (W) x 14 7/8" (H) x 4 5/8" (D)
Weight		4.41 lbs	9.7 lbs

- 1 - This brochure describes features that are available when a Panasonic KX-TVA voice processing systems are digitally integrated with a Panasonic Digital Hybrid IP-PBX system. Some features may be available only when the systems are digitally integrated and digital telephones are utilized. See your dealer for details.
- 2 - Must be connected to a PBX that supports Message Waiting Lamp.
- 3 - Requires subscription to Caller ID service offered by certain telephone companies for a fee.

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